

### 1. What cookies are

Cookies are small text files that are placed on your device (computer, tablet, or phone) when you visit a website.

They help websites work properly, remember your preferences, and understand how the site is being used.

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### 2. How The Rowan Tree uses cookies

The Rowan Tree uses cookies in a limited and careful way.

Cookies may be used to:

- make sure the website works properly
- remember your preferences (such as whether you have accepted cookies)
- understand how people use the website, so it can be improved

Cookies are **not** used to identify you personally.

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### 3. Types of cookies used

#### Essential cookies

These cookies are necessary for the website to function properly.

They allow basic features such as page navigation and access to secure areas of the site.

The website cannot function properly without these cookies.

#### Analytics cookies (if used)

These cookies help me understand how visitors use the website, such as which pages are visited most often. This information:

- is collected in a way that does not identify you personally
- helps improve the website and make it easier to use

Analytics cookies will only be used **with your consent**, where required.

#### No advertising cookies

The Rowan Tree does **not** use cookies for:

- advertising
  - marketing
  - tracking you across other websites
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### 4. Managing your cookie choices

When you first visit the website, you will be asked whether you want to accept cookies.

You can:

- accept all cookies
- reject non-essential cookies
- change your cookie preferences at any time

You can also control or delete cookies through your browser settings. Each browser is different, and guidance can be found in your browser's help section.

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## **5. Third-party cookies**

If third-party services are used on the website (such as website analytics), these providers may place cookies on your device.

Any third-party cookies used will be:

- relevant to how the website works
- used in line with UK data protection law

Details of these cookies will be provided where applicable.

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## **6. Changes to this policy**

This Cookies Policy may be updated from time to time to reflect changes in law or how the website operates.

The most recent version will always be available on the website.

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## **7. Contact details**

If you have any questions about how cookies are used, you can contact:

**Lisa Lee**

**The Rowan Tree**

Email: [lisa@the-rowan-tree.co.uk](mailto:lisa@the-rowan-tree.co.uk)

Phone: 07923 058292

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